



Infrastructure Management

IT Industrialization - the root cause for developing robust IT Infrastructure, has always been complex in Investment and Management.

The key to harness the latent benefits of the issue is with effective IT Infrastructure Managed Services by the right maestro.

Businesses today are integrated with a complicated mix of servers, operating systems, applications, networks, and storage - provided by diverse hardware and software vendors. Managing an IT environment of any size has become more complex than ever.

It is high time for IT to industrialize, and IT infrastructure - the systems and networks that support critical business applications and processes is squarely in the crosshairs of management. Business executives see IT infrastructure as an opportunity to apply new concepts to the capital and labor intensive part of their business, turning what was formerly a burden into a strategic asset. In this practice the need for outsourcing IT Infrastructure Management has evolved as a strategic priority.

Goldstone helps you in minimizing current IT spending while streamlining future IT investments. Our people, processes, and technology are geared to reduce complexity, enhance security, and stabilize your IT environment. Goldstone's enhanced Remote Infrastructure Managed services drives deep operational savings and business value through stringent SLA mechanism.

Goldstone Technologies Limited (Goldstone), established in 1994, is a leading IT services and solutions provider in the areas of Application, Managed, Product, Professional, and Consulting services to clients globally. Goldstone designs custom services and augments them with standardized, tried-and-tested modular offerings to meet individual clients' IT infrastructure management challenges. With cross-discipline and multivendor insights, Goldstone provides its solutions and delivery to clients with a full life cycle approach to service management.

Resource Capability

Technical

Storage Systems

Sun, Windows, Linux, Unix, EMC, NetApps, Seagate

Networks

Cisco, Juniper, Nortel, 3Com

Communication

Avaya, Cisco, Polycom, Nortel

Web Servers

IIS, iPlanet, Apache, WebLogic

Databases

Oracle, SQL, DB2, MySql

Application

Java, Exchange, Lotus Notes, Customized Applications

Certifications

Systems

MCP, MCSE, RHCE, SCSA

Networks

CCNA, CCNP, CCIE, CCDA

Security

CISSP, CISA, BS 7799, PCI

Database

OCA, OCP, MCTS, MCITP

Process

ITIL, SAS70 (Data center)

Goldstone Remote Technology Infrastructure Services not only help accelerate resolution of IT Infrastructure failures, but also equip your IT team with detailed information to benchmark various performance of various components of the IT Infrastructure and also to perform root cause analysis on ongoing problems affecting the IT Infrastructure. This ensures a robust IT Infrastructure.

Services

Help Desk Support
Centralized Desktop Management
Desktop Application Support
Deskside Support

End User
Community
Services



Systems Management
Database Management
Storage and Backup
Managed Messaging Services
Mainframe Support Services

Datacenter
Services



24X7 Service Desk and Monitoring

Incident Management

Problem Management

Configuration Management

Capacity Management

Change Management

NOC
Services



REMOTE SERVICES

Application
Management Services

Maintenance & Tuning

Customization and Configuration

Access Control and Management

Runtime patch, fix and service pack management

Managed Security
Services

Compliance and Audit Service

Security Consulting

Implementation Services

Portfolio

Network Monitoring

Network Management

Network Engineering

Network Services



Business Drivers

Cost Reduction

Quality and Process

Expertise with Best practices

Risk Mitigation

Scalability and Visibility

Pre-emptive problem resolution

Goldstone Differentiators

ISO
9001:2008
Certified

ISO
27001
Certified

Global
delivery
model

Secured
delivery
channels

ROI
optimizer

Robust
Governance

Information
security

Partners / Alliances



Our top Clients



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