

Adapter Development and Support

The Customer

Sun Microsystems, a leading provider of industrial-strength hardware, software, and services that power the Net and allow enterprises worldwide to take their businesses to the Nth.

The Challenge

Sun Microsystems' Forte suite of tools with their robust development environment and strong version management control for distributed applications have been the preferred tools for developing high end and complex integration solutions. To cater to the vast Business Integration requirements from Forte clients SUN Microsystems planned to develop and maintain Forte based adapters for various Enterprise Systems like ERP, CRM, SCM, B2B, and vendor specific middleware.

Goldstone, with its strong expertise in Fortè Technology, was the ideal partner for SUN in the above endeavor. The complexity for Goldstone involved comprehensive knowledge of the adapter technology, the various data formats, data flow and transformation, connectivity, exception management, error handling, etc.

The Solution

Development, Support and Maintenance of adapters for various applications like Siebel '99, Oracle Applications, Netscape Messaging Server 3.6, MQ Series, Peoplesoft, iPlanet Portal Intranet Server, etc.

The support and maintenance services include:

- * Diagnosis of problems, bugs reported by users of the adapters.
- * Resolution of diagnosed problems or enhancements through modification of the adapter source code or by suggesting alternative configurations.
- * Regression testing and verification of product configurations for new releases.
- * Provision of incremental software releases and software configuration management in situations where the adapter source code has been modified.